

*IP Telephony and Voicemail System
Town of West Newbury
Addenda*

RFP# 2024-WN-003

Town of West Newbury
381 Main Street
West Newbury, MA 01985

ADDENDUM #1

1.) Estimated Handsets: Could you provide an estimate of the number of handsets required for the three listed facilities?

Town Offices: 37 handsets

Public Safety Building: 40 handsets (original table stated 41, only 40 are needed)

GAR Library: 6 handsets (original table stated 3, but 6 are needed)

2.) Phone Lines: Understanding how your current phone lines are provisioned (SIP, PRI, POTS, etc.) would significantly aid us in tailoring the VoIP system. If feasible, a copy of your phone bill or pertinent details regarding your existing phone line setup would be immensely helpful.

The current phone lines are PRI lines. The Town has regular Verizon phone lines coming into an old PBX system going out over regular copper phone lines.

3.) Extension Dialing and Network Integration: Does your existing infrastructure allow for extension dialing between buildings? Additionally, are the buildings currently networked together, and if so, what networking infrastructure is in place (Fiber, VPN, SD-WAN)?

The 1910 Building, Public Safety Building and the GAR Library are all independent systems, networks, wiring and are not connected. There is no extension dialing between buildings. Cloud system architecture would be best to connect all systems together as there are not physical lines between buildings.

4.) Service Addresses of Facilities

1910 Building (Town Offices Building)

381 Main Street

West Newbury, MA 01985

Public Safety Complex

401 Main Street

West Newbury, MA 01985

GAR Memorial Library

490 Main Street

West Newbury, MA 01985